

Privacy Policy

Effective Date: 17.06.2025.

At **INFINITY RESORTS ΙΔΙΩΤΙΚΗ ΚΕΦΑΛΑΙΟΥΧΙΚΗ ΕΤΑΙΡΙΑ** ("we", "us", "our"), your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website <https://platariaresort.com/>.

By using the site, you agree to this policy.

Information We Collect

We may collect the following types of information:

- **Personal Details:** name, email address, phone number, and other contact details you provide voluntarily.
- **Reservation Data:** dates of stay, number of guests, special requests (e.g. dietary needs, allergies).
- **Payment Information:** depending on the booking method, limited payment details may be collected or processed by a third-party provider.
- **Technical Information:** IP address, browser type, device data, pages visited, and timestamps.
- **Cookies and Tracking Technologies:** to analyze traffic, improve performance, and personalize content.

How We Use Your Information

We use your information to:

- Process and manage reservations and inquiries
- Communicate with you regarding your stay, promotions, or updates
- Improve our website, customer service, and overall guest experience
- Comply with legal and tax obligations
- Detect and prevent security threats or fraudulent activity

Sharing of Information

We do not sell your data. We may share your information with:

- Third-party service providers who support our website, booking systems, and customer communications
- Authorities when required by law or in the interest of public safety or legal compliance

Data Security

We implement appropriate technical and organizational measures to protect your personal information. However, no method of transmission over the Internet is completely secure.

Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal data
- Object to or restrict processing
- Withdraw your consent, where applicable
- File a complaint with a data protection authority

To exercise your rights, please contact us using the details below.

Children's Privacy

Our site is not directed to children under the age of 13, and we do not knowingly collect information from them.

Changes to This Policy

We may update this policy at any time. Revisions will take effect once posted on this page. Please review it periodically.

Contact Us

INFINITY RESORTS ΙΔΙΩΤΙΚΗ ΚΕΦΑΛΑΙΟΥΧΙΚΗ ΕΤΑΙΡΙΑ

Plataria, Greece

Email: info@platariaresort.com

Website: <https://platariaresort.com/>